

**From:** \_\_\_\_\_  
**To:** \_\_\_\_\_  
**Subject:** Email Blast #15: Email Problems  
**Date:** Thursday, April 28, 2011 1:10:36 PM

---

Over the last two weeks, we experienced email problems with Verizon that resulted in three outages lasting more than 12 hours each. Verizon was "upgrading" our service. We apologize for any problems/delays/lost emails as a result of these outages.

If you did not receive a response to any emails that were sent to us during this period, please resend or contact us. Our goal is to serve you in a timely and effective manner. Unfortunately, Verizon does not appear to have the same approach to customer service.

Best Regards,

Stalker & Associates, Inc.

301 South State Street

Newtown, PA 18940

Ph# 215.860.5504